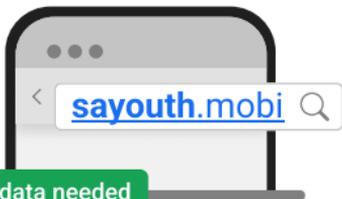


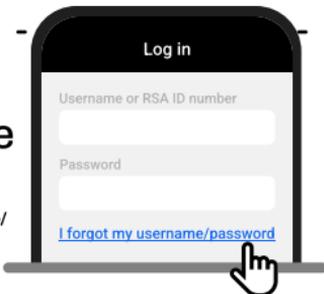
How to reset your password

1 Open your phone's browser and go to:



2 Log into your profile

When you get to the login page, select "I forgot my username/password"



3 Open the reset password link

There are three ways to reset your password:

- If you use the same phone number you registered with, **choose SMS**.
- Or if you use the same email address you registered with, **choose email**.
- Or if you setup your security question, **answer the question you setup**.

You are already part of our network if you have registered with:



Have your contact details changed?

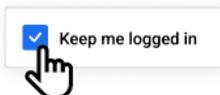
For security reasons you will then have to **call us and we will verify your identity** and reset your password.

Call the toll-free number below.

4 Stay logged in

This means you won't have to enter your username or password to apply for opportunities.

Only use this if you're using your own phone or trusted device.



Get support by calling or email
Toll-free number 0800 72 72 72
Monday to Friday from 9am to 4:30pm
or email support@sayouth.org.za



Get support through Facebook
Search for @SAYouth.mobi and
DM us to chat to a guide